



3894 E Highway 6 Alvin, TX
(281) 331-8400

Dear New Customer,

AmeriWaste Account #: _____

AmeriWaste looks forward to providing you exceptional service in the **City of Clear Lake Shores**.
The following is an outline of our collection and billing policies.

Daily routes run between 7:00am – 7:00pm. Items must be curbside for collection by 7:00 am.

Regular Garbage – collected on Tuesday and Friday

- AmeriWaste may be closed on observed holidays including New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas. The city will be notified of any changes in pick up on a holiday.
- You may either use bags or cans (no barrels) weight cannot exceed 50 lbs, must have handles, and no greater than 55 gallons. The maximum of six bags, cans, bundles, items, or combination thereof shall be picked up each pick up day.
- Water based paint may be picked up curbside if it is dried out with an absorbent such as kitty litter. Please remove lids from paint cans.

Heavy Trash and Green Waste - collected on Friday

- Brush and tree limbs must be cut to a length not to exceed 5 feet, tied in bundles, and weigh no more than 50 lbs.
- Appliances, furniture, mattresses, and similar items may be placed curbside for collection, provided that they do not exceed 50lbs in weight. Appliances that contain refrigerant must be drained and tagged by a certified refrigerant recycler prior to disposal. Limit one item per heavy trash pick-up day. May require additional fees.
- Sheetrock, concrete, lumber, bricks or similar items are considered construction debris and may require additional fees.
- Please contact Customer Service to have these items picked up.

Unacceptable Waste- Hazardous material which consists of gas, oil, paint thinner or any other type of chemical. Other items include tires, batteries, oil based paint, and lawn pesticides.

Billing Information

- **Bills** are due in the office by the 1st of each quarter. Calendar quarters are January-March, April-June, July-September, and October-December.
- **Delinquent Accounts** – Service will be suspended **no** later than the 15th.
- **Auto-Pay Customers** Cards are processed on the 24th through 26th prior to your due date. Make sure your credit card and contact information are up-to-date at all times. You will be notified by mail of any credit issues regarding your card. You have five (5) days to resolve the issues prior to suspension. Decline fees may be applied to your AmeriWaste account.
- **Credit Card Declines & Returned Check Fee** – A \$15.00 to \$30.00 fee per item may be applied to your AmeriWaste account. NSF fees are payable only by cash, money order, or credit card.

If service is no longer needed please call our office to stop the billing and avoid any fees.

Payments

- AmeriWaste accepts cash, checks, money orders, Visa, Mastercard, and Discover.
- Checks must include a TX DL# of the person who is signing the check. For correct posting of your payment *include your account number on money orders and checks.*
- Credit Cards may be accepted over the phone.
- Mail payments to PO BOX 1351 Alvin, TX 77512.
- Drop off at customer service during normal business hours or placed in our After Hours Drop Box located in the front of the building.

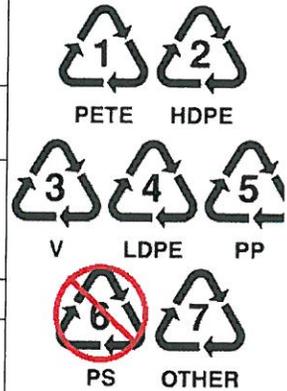
*******Save time and paper by signing up for Auto-Pay*******

Recycling – collected on Tuesday

- Each resident requesting the recycling service can choose a bin or cart (prices vary). Replacement carts \$40.00 and bins \$7.00.
- Recycled products can be combined in one container. Set your trash and recycling container apart from each other. Do not use the bin for household trash.
- If you cannot fit all your recyclables in your container, place additional items in a cardboard box or in clear bags. Also helps prevent items from blowing on the street. Excess cardboard can be bundled with string or twine. Place the bundles next to your recycling container.
- Needs to be reasonably clean & rinsed of any liquids or food products**



ALUMINUM, TIN, and METAL	
DO's Aluminum Foil (balled) Aluminum Foil Baking Pans Food Cans Soda Cans Steel and Tin Cans	DON'Ts Paint Cans Helium Tanks
GLASS (labels can be left on containers)	
DO's Clear, Amber, Green Bottles Jars	DON'Ts Broken Glass Light Bulbs Mirrors and Windows
PLASTIC	
DO's Tops Separate Water/Soda Bottles Liquid Containers Jars and Tubs Detergent and Cleaner Bottles Soap and Shampoo Bottles	DON'Ts Clothes Hangers Styrofoam Plastic Foam (cups, take-out containers, etc.) Plastic Bags, Films and Packaging Oil / Anti-freeze Containers Gas Cans
PAPER may be placed in plastic or paper bags to help with containment	
DO's Newspapers / Coupons/ Catalogs / Magazines Office Paper / Construction / Colored Paper Posters / Envelopes / Folders Greeting Cards / Junk Mail / Phone Books Wrapping Paper / Paper Bags	DON'Ts Wet Paper Toilet Tissue Stickers Labels
CARDBOARD Remove Liners and Flatten Large Items	
DO's Corrugated Cardboard Shoe / Gift boxes Soda / Beverage Boxes Food boxes (cereal boxes, etc.)	DON'Ts Pizza Boxes Wax-board Containers



If you have any questions, please contact our Customer Service Office at (281) 331-8400.